



RETURN POLICY

- Please call 1-800-579-2797 to obtain a Return Merchandise Authorization (RMA) number before you return your product. NO returns will be accepted without an RMA number.
 - All products returned must be 100% complete.
 - Customer is responsible for all shipping charges on returned items
 - WE strongly recommend you fully insure your return shipment in case it is lost or damaged and your carrier can provide you with proof of delivery for your protection.
 - DEFECTIVE EQUIPMENT CAN BE RETURNED WITHIN 1 Year from the invoice date, at our discretion for replacement, exchange , or repair.
 - NON-DEFECTIVE returns can be accepted within 30 days from the invoice date, at our discretion, credit or exchange. All NON-DEFECTIVE returns are subject to a 25% restocking fee.
 - Call your local post office or parcel carrier for information on how to wrap and ship your item
1. Defective equipment must be received by us & tested before replacement is shipped.
 2. We will test the equipment and replace if defective.
 3. If the product is NOT defective, a \$35.00 dollar fee will be incurred & we will ship the product back to the customer.
 4. **ADVANCED Replacement Policy-** we will advance replace defective product, if the customer provides us with a valid credit card. We will then obtain an **authorization only** number for the amount of the equipment shipped. If the defective product is not returned within 2 weeks, we will charge customers card for the full amount.